

VLXE FAQ: The VLXE menus inside Excel are missing

The VLXE software works as an automated add-in inside Excel.

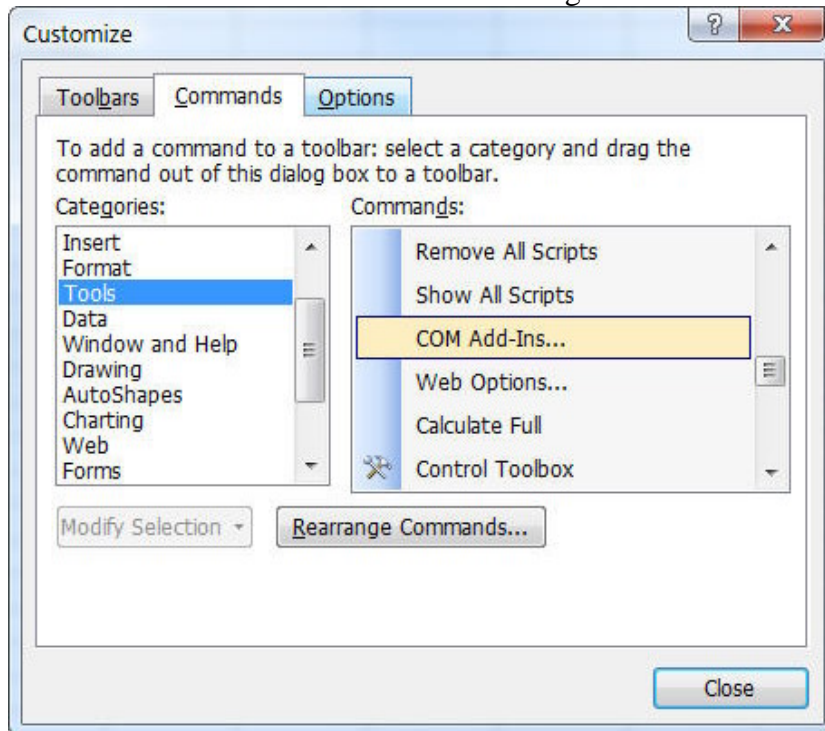
From time to time users report that it stopped working without any warning of any kind.

There are 2 steps that can be taken to check if the installation is OK. If none of the steps works please contact VLXE: support@vlxe.com, www.vlxe.com

#1 Check the COM is active.

Start Excel and right click on one of the menu bars and select customize...

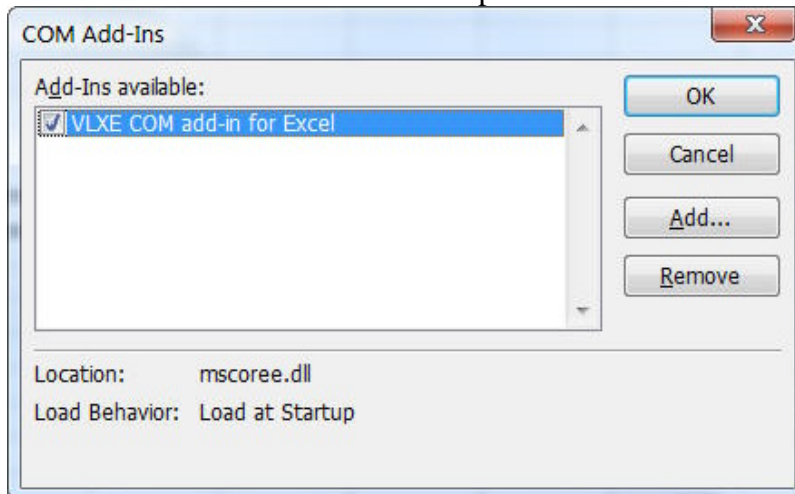
Select Tools on the left side and “COM Add-Ins...” on the right side.



Drag and drop “COM add-Ins...” to a place on you menus

Close the Customize window.

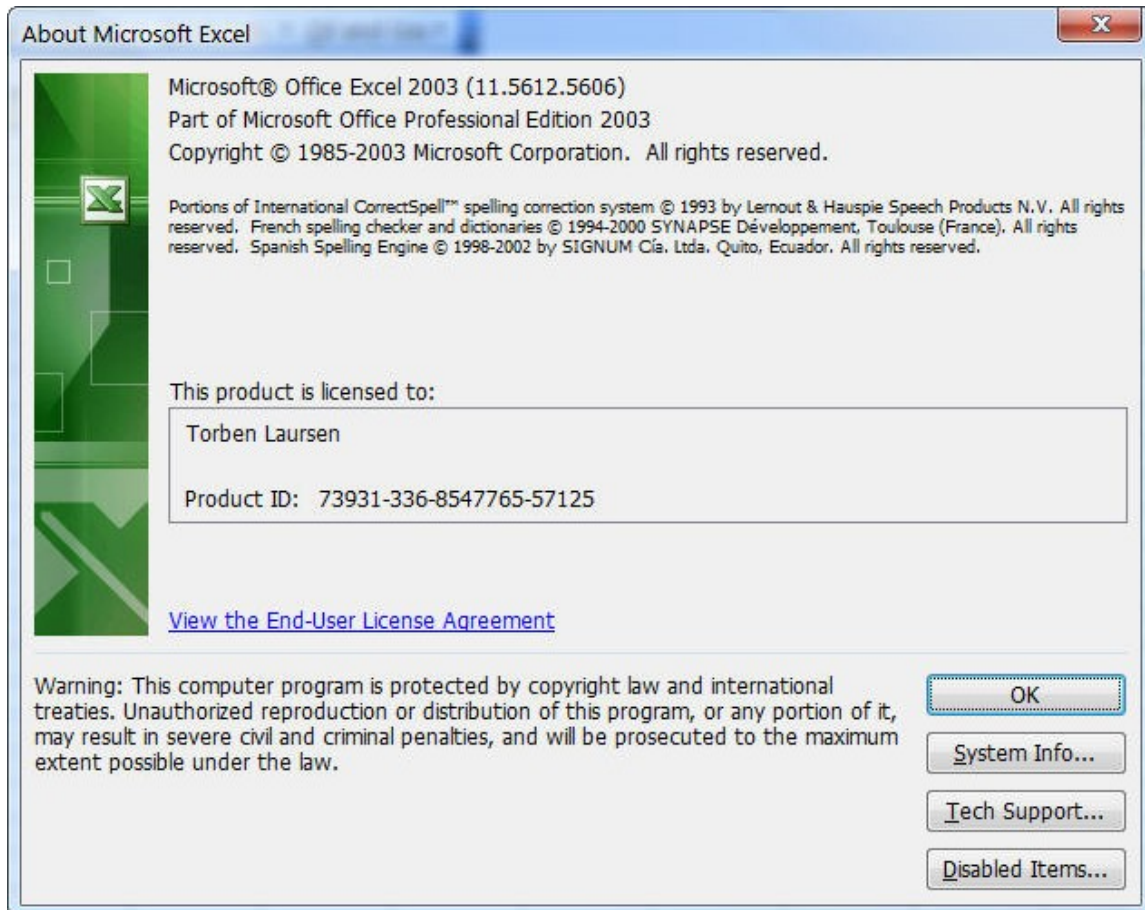
Click on the new “COM add-Ins...” button. This will open the window below



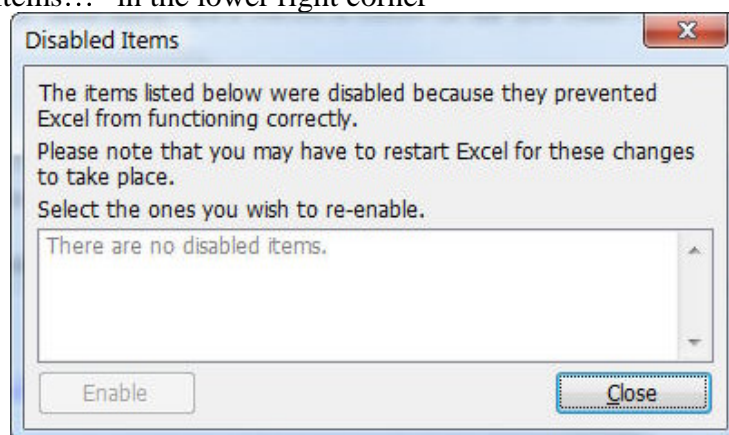
Check that the item: “VLXE COM add-in for Excel” is checked. If not check it and click OK. Now restart Excel. The COM should now be active again.

#2 Check if the COM has been disabled

Start Excel and select the menu: Help/About Microsoft Office Excel



Click on “Disabled Items...” in the lower right corner



Check if VLXE is in the list over disabled items. If it is select it and click Enable. Then close the window and restart Excel.